

## Automate surcharges when, where, who, and how much you want - without changing your payment process or terms.

As your payments partner, we at Worldpay know that reliable payments are the foundation of your customer experience. Offering a breadth of payment options, including credit cards, powers faster DSO and higher profits. Accepting credit cards offers fast and guaranteed settlement, but also comes at a high cost for some merchants.

Surcharging solves this trade-off. Your customers to pay with their preferred payment method but without all the costs to you. However, surcharging is not one-size-fits-all. Your surcharge program should fit your current customer experience – not define it.

Most merchants consider these 3 factors before launching a surcharge program.



## Surcharge in your existing payment process and terms

Integrate surcharges wherever you accept credit card payments, such as a customer portal, ERP, virtual terminal, etc. Surcharge without changing your processing terms.

InterPayments is like your sales tax engine, but for card fees



# Automate who, what, where, when, and how much you surcharge

Surcharge just On Account customers. Focus surcharges on a specific business line. Waive surcharges on certain order values or high value customers.

InterPayments' API enables flexibility tailored to your business needs



## Contractually guaranteed compliance

Ensure compliant surcharges on every transaction in multiple countries.

InterPayments contractually indemnifies non-compliance risks in the US and Canada

**InterPayments** 

#### **How it works**

InterPayments' surcharge software works like your sales tax engine, but for card fees.

#### Before you process a payment...

Card brand and state rules mandate customers are fully aware of possible surcharges. The disclosure differs for the type of payment accepted: phone, online, recurring payments, etc. <a href="InterPayments certifies customer-friendly disclosures">InterPayments certifies customer-friendly disclosures</a>.

#### When you process a payment...

You must calculate a compliant surcharge amount. 67 jurisdictions dictate the amount you can surcharge. <u>InterPayments' API guarantees compliance on every transaction.</u>

#### After you process a payment...

A surcharged payment processes like any other payment. However, you must account for surcharges in your general ledger, payment confirmations, refunds, sales taxes, etc. <a href="InterPayments ensures you properly account for surcharges end-to-end.">InterPayments ensures you properly account for surcharges end-to-end.</a>

#### LEARN MORE ABOUT SURCHARGING

Most interested merchants like you first have a 30minute call to learn more about how surcharging may impact their business.

Get in touch with our dedicated InterPayments team at: <a href="mailto:lnterPayments@FisGlobal.com">lnterPayments@FisGlobal.com</a>



InterPayments' flexible and simple API installs wherever you accept payments

#### **ERPs and Payment Gateways**

Surcharge orders and invoices within your ERP. Worldpay at FIS customers surcharge in the following systems:

- SAP
- Epicor Prophet 21/Eclipse
- Oracle NetSuite
- And others...

#### **Virtual Terminals**

Surcharge phone payments through your virtual terminal. Worldpay at FIS merchants surcharge through:

- Xi Pay
- Worldpay Express and Element VTs
- Hosted payment pages

#### Online E-Commerce & Customer Portals

Surcharge any online payment however you accept payments today. This includes one-off and recurring payments.

- Customer payment portals
- E-commerce websites
- Emailed payment links

